VMware Horizon View Portal

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WHAT YOU NEED TO LOG IN TO COSA HORIZON VIEW

If you're logging in for the first time, here are things you need to have:

1. **COSA Windows AD Account**.
2. **Multi-Factor Authentication (MFA)** as an additional layer of security
    a. This is the same MFA which is currently used in combination with your username and password on Office 365 applications like Outlook, Teams, and One Drive.
    b. The Horizon View connection will request an MFA authentication code using the same notification method established when you set up your O365 MFA (e.g., text to cell phone); re-authentication is required every 90 days.
3. **Access to COSA Horizon View applications and Virtual Desktop.**

    Contact ITSD Service Desk at (210) 207-8888 Option 1 if you could not login or see any of your applications.

4. **VMware Horizon View Client**.
    - Many Horizon View applications and Virtual Desktop will require that you install on your device VMware Horizon View Client. Click this link for *Step-by-Step guide to installing VMWare-Horizon-Client and logging in*
5. **Internet Access** using supported browsers. Supported Browsers to Access Horizon View App Portal:
    - Internet Explorer 11 or later in Native browser
    - Mozilla Firefox (latest)
    - Google Chrome (latest)
    - Safari (latest)
    - Google Chrome on Android devices
    - Safari on iOS devices

    Note: *For best Horizon View page viewing, use newer browser versions.*

WAYS TO LOGIN INTO COSA HORIZON VIEW

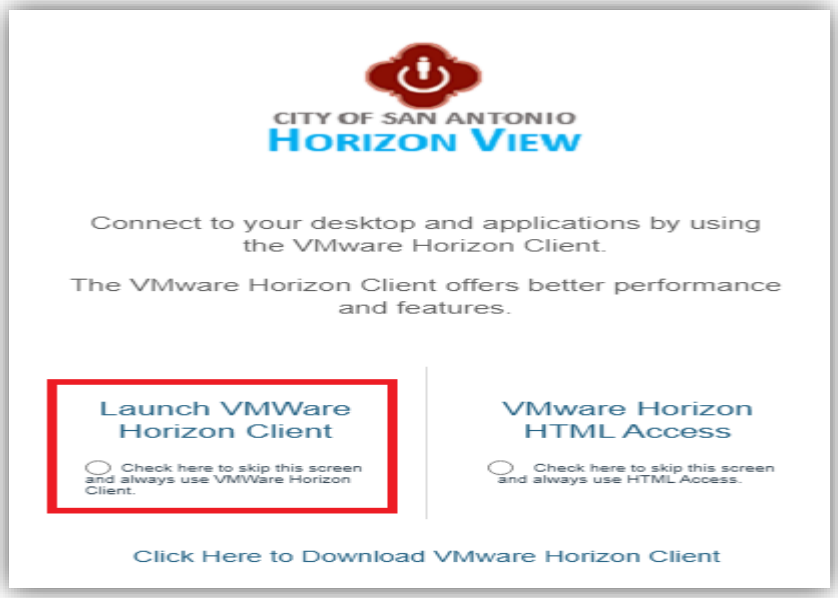
1. **VMware Horizon View Client** installed on your device. (Recommended)
    - From the VMware View Client on your device, double click 'View.Sanantonio.gov' to open the login interface
2. **Internet Browser**:
    - From the COSA Web - https://www.sanantonio.gov/easi , Click on HORIZON VIEW
    - From Https://view.sanantonio.gov

Tip: *VMware Horizon Client access route offers better performance and features. You're strongly recommended to utilize VMware Horizon Client on your device.*

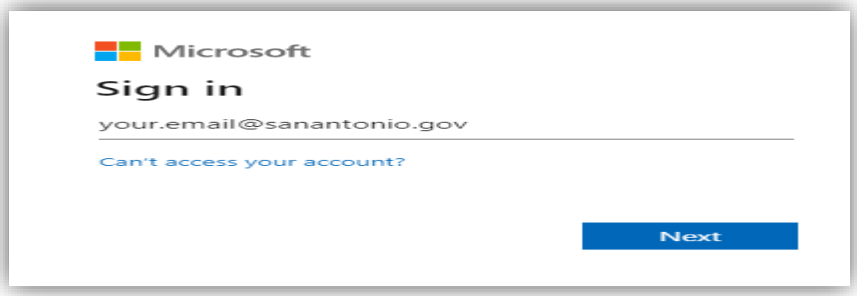
HORIZON VIEW LOGIN FROM BROWSER

- From the COSA-EASi , Click on HORIZON VIEW
- From Http://view.sanantonio.gov

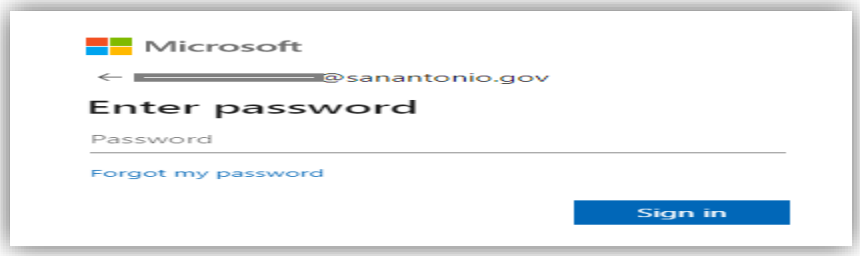
1. Click “Launch VMware Horizon Client”



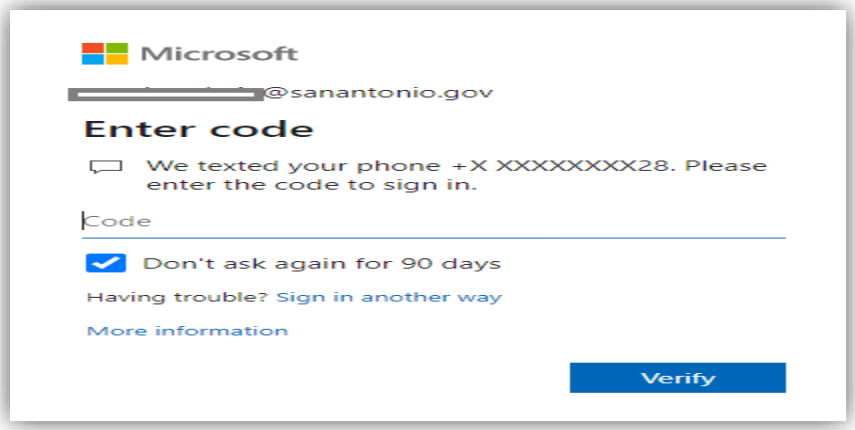
2. Sign in using your COSA email address for MFA authentication.



3. Enter your COSA AD account password

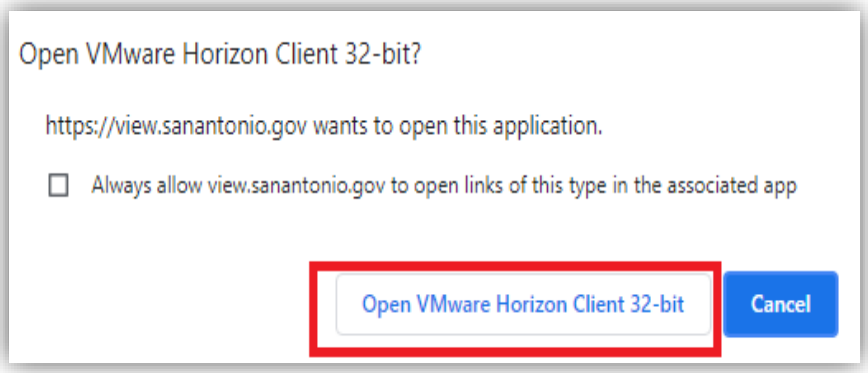


4. Enter the Code your received

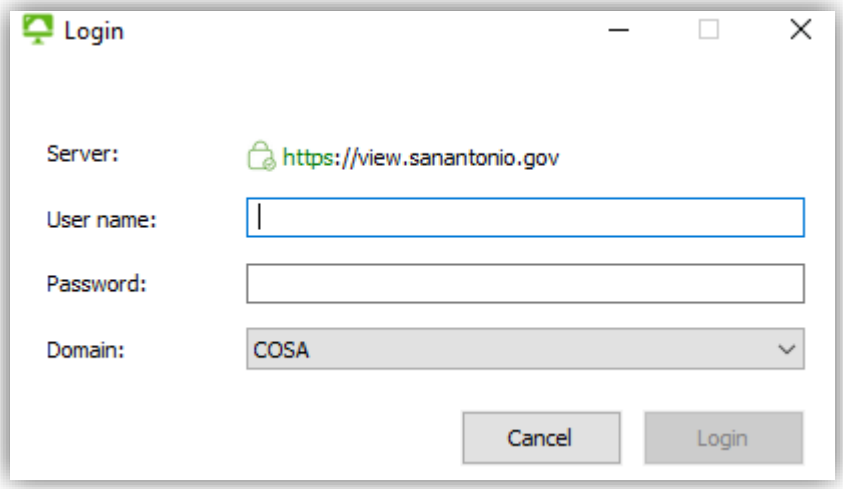


5. Click Yes

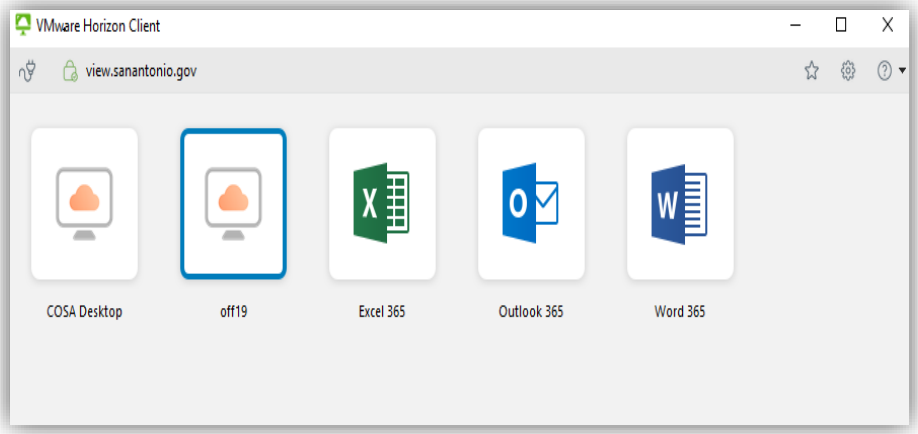
6. Click "Open VMware Horizon Client"



7. Now Login to Horizon View using your COSA AD Account



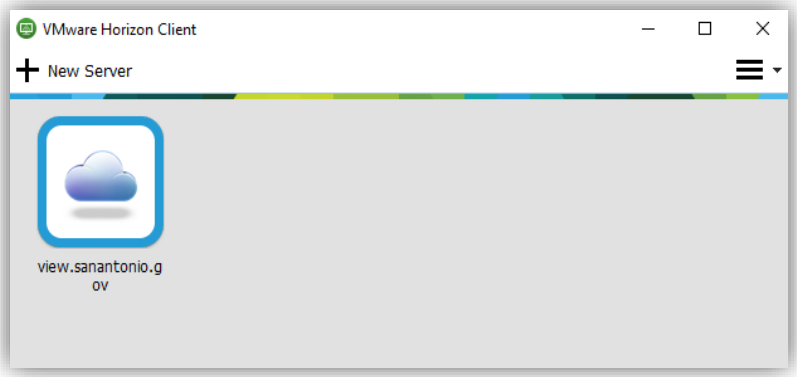
8. You can now see all your assigned presented applications and COSA Desktop.

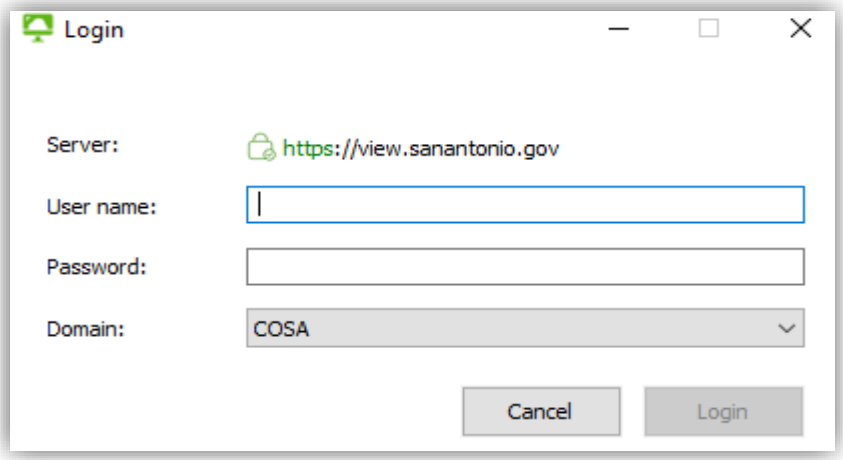


If you don't see your applications, please contact ITSD Service Desk at (210) 207-8888, Option 1.

HORIZON VIEW LOGIN FROM CLIENT ON DEVICE

1. Open VMware Horizon View Client on your device's desktop, double click 'View.Sanantonio.gov' to open the login interface
   a. If you don't have VMware Horizon View Client installed on your personal device; click this link for Step by step guide for installing the VMware Horizon Client
   b. If you have any issue installing VMware Horizon Client , please contact ITSD Service Desk at (210) 207-8888.
2. Follow the MFA authentication process as outlined above until you get to the Horizon Login page below.


VMware Horizon Client
New Server
view.sanantonio.gov


Login
Server:
https://view.sanantonio.gov
User name:
Password:
Domain:
COSA
Cancel
Login